



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Arthur S. HASELTINE

Application No.: 09/731,680

Examiner: not yet known

Filed: December 6, 2000

Art Unit: 2163

For: METHOD AND SYSTEM PROVIDING OUT-SOURCED,  
MERCHANDISE RETURN SERVICES

**TRANSMITTAL LETTER**

Attn: Box Non-Fee Amendment  
Commissioner for Patents  
Washington, D.C. 20231

Sir:

Please find enclosed for filing:

- ☒ Information Disclosure Statement, PTO-1449 and copies of the references.
- ☐ Petition for Extension of Time under 37 C.F.R. 1.136(a);
- ☐ A check in the amount of \$ \_\_, for
- ☒ Other: Return Postcard.

Respectfully submitted,

Date: Sept. 26, 2001

Jonathan A. Bay  
Jonathan A. Bay  
Registration No. 35,064  
Attorney at Law  
333 Park Central East, Ste. 314  
Springfield, MO 65806  
(417) 873-9100

Docket No. 437-4

GAV 2163  
72  
PST  
10-25-01  
**RECEIVED**  
SEP 27 2001  
Group 2100

CERTIFICATE UNDER 37 CFR 1.8(a)  
I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS  
BEING DEPOSITED WITH THE UNITED STATES POSTAL  
SERVICE AS FIRST CLASS MAIL IN AN ENVELOPE  
ADDRESSED TO THE ASSISTANT COMMISSIONER FOR  
PATENTS, WASHINGTON, D.C. 20231

ON 9.26.01  
Jonathan Bay  
REGISTRATION NO. 35064  
DATE 9.26.01



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**INFORMATION  
DISCLOSURE STATEMENT**

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Washington, D.C. 20231

Sir:

Pursuant to the Duty of Disclosure set forth in 37 CFR 1.56, the references listed on the enclosed form PTO-1449 are hereby brought to the attention of the Examiner. A copy of each is enclosed.

The enclosed references are submitted as belonging to the background of the invention. Indeed the Wall Street Journal article, dated July 17, 2000, is submitted not technically as prior art but a survey of the real world from the WSJ's perspective, circa mid-year 2000. The claimed invention is believed patentable over the enclosed references. The examiner is requested to make an independent judgment.

Respectfully submitted,

Date: Sept. 26, 2001

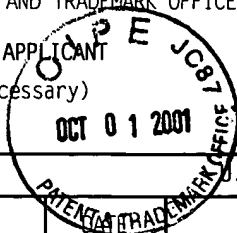
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## LIST OF PRIOR ART CITED BY APPLICANT

(Use several sheets if necessary)

Page 1 of 1



APPLICANT

Arthur S. HASELTINE

FILING DATE

December 6, 2000

GROUP

2163

## U.S. PATENT DOCUMENTS

*EXAMINER INITIAL	DOCUMENT NUMBER	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
AA					
AC					
AD					
AE					
AF					
AG					
AH					
AI					
AJ					
AK					

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SEP 27 2001  
Group 2100

## FOREIGN PATENT DOCUMENTS

	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
AL							
AM							
AN							
AO							
AP							

## OTHER PRIOR ART (Including Author, title, Date, Pertinent Pates, Etc.)

AR	Jacob Ward, "E-Christmas: Many Unhappy Returns?" (December 21, 1998).
	<a href="http://www.thestandard.com/article/display/0.1151.2924.00.html">http://www.thestandard.com/article/display/0.1151.2924.00.html</a> .
AS	Luisa Beltran, "Many Unhappy Returns" (November 15, 1999)
	<a href="http://www.thestandard.com/article/display/0.1151.7458.00.html">http://www.thestandard.com/article/display/0.1151.7458.00.html</a> .
AT	Rebecca Quick, "Returns to Sender," Wall Street Journal, p. R8 (July 17, 2000).

EXAMINER:

DATE CONSIDERED: